



faxing simplified. anytime. anywhere.



Solutions for IT

MyFax® is an Internet-based fax service that lets you send and receive faxes using existing email accounts and the web. MyFax eliminates fax machines, fax servers and everything that goes with them, like supplies, dedicated lines and long distance charges. No more busy signals, no more waiting. And no more paper.

Benefits for the IT Professional

- ▶ Rapid, low-cost rollout – leverage existing user environment – no additional hardware or software is required (no fax lines, fax boards or fax servers).
- ▶ Streamlined Document Processing – eliminate document scanning and paper archives by receiving faxes electronically.
- ▶ On-Demand Capacity – capacity when you need it.
- ▶ Reliable and Secure – fully redundant with advanced security measures – SSL, PGP encryption and VPN connectivity.
- ▶ Easy to Integrate – extend your solution by integrating fax with existing business systems such as CRM and ERP deployments – MyFax offers two types of interfaces for integration: SMTP and XML. Programmers can integrate applications directly to MyFax, relying on Protus for delivery.
 - ▶ SMTP: By constructing an SMTP MIME formatted email, a document can be automatically sent to Protus for delivery (ideal for web-based applications).
 - ▶ XML: Where total security and real-time reporting are a necessity, documents can be delivered via API over industry standard Web Services.

Quality. Reliability. Service.

- ▶ 99.5 per cent service availability.
- ▶ 24/7 support.
- ▶ Real-time, online reporting of exactly the data you need.
- ▶ Full-service assistance available from our Customer Support Team.
- ▶ The capacity you need, when you need it.
- ▶ No hardware or software investment required.

www.myfax.com

Comparison of MyFax to Fax Servers

	MyFax	Fax Servers
Capital Investment	None	Hardware, Software, Telecom set-up
Telecom Needs	None	Capacity for peak usage Redundant access required.
Telecom Fees	None	Monthly fees for fax lines and DID numbers.
Long Distance	None	High
Set-Up Time	None	8-10 weeks
IT Knowledge Required	None	High – requires expertise in fax server software, fax hardware, and telecom facilities.
Maintenance	None	Client and server software upgrades needed for file compatibility and features. Hardware upgrades needed.
Reliability	99.5% availability Redundant servers 24/7 monitoring tools	Generally no redundancy or continuous monitoring.
Capacity	On-demand No busy signals	Strictly limited by capital and telecom choices. Increasing capacity requires new hardware, new facilities and 10-12 weeks.
Cost per Transaction	Fixed cost per transaction	Long distance cost per minute for long distance traffic.
Monthly Cost	Low monthly fee per active fax number	Monthly software maintenance. Monthly fees for each fax number.
Administration and Reporting	Feature rich – online administration and tracking	Good
Physical Security	World-class security infrastructure	Servers are located in the customer office.
Document Security	PGP, HTTPS, VPN, SFTP	Limited security
Web Access	Standard offering	None

About MyFax

MyFax is the fastest growing Internet fax service used by individuals, small, medium, and large businesses to send and receive faxes using existing email accounts or the web. MyFax offers services in North America and Europe, including the United Kingdom, to industries recognized among the fastest growing adopters of internet fax including finance, insurance, real estate, healthcare, transportation and government. More than 15,000 new customers subscribe to MyFax each month. Additional information is available at www.myfax.com and www.myfax.uk.com.

Toll-free: 1-866-657-9885 | (613) 733-0000 | Email: sales@myfax.com

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