

Data Sheet – MyFax for Customs Brokers

Overview

MyFax is for Customs Brokers that need a low-cost and reliable faxing alternative to fax machines and fax servers. MyFax is an Internet-based fax service allowing users to send and receive faxes using existing email accounts and the web. It has the capacity to manage high volumes of faxes, enabling a quick turn-around on your vital communications. MyFax can also be integrated into existing technology infrastructures. The service eliminates fax machines, fax servers and the recurring costs that go along with them, like supplies, maintenance, dedicated lines and long distance charges. MyFax offers cheaper rates compared to the leading competition and does not require additional software to be installed to view incoming faxes.

Addressing the unique faxing needs of Customs Brokers

Reliability

Requirement: In most instances, Customs Brokers must file the carrier's requisite documentation to Customs and Border patrol at least 1 hour in advance of the carrier reaching the border. The carrier faces stiff penalties if this documentation does not arrive at the border before they do for processing. Customs Brokers require a reliable solution from a fax delivery and system up-time standpoint.

MyFax offers 99.5% service availability. The service operates all day, every day. Your computer does not have to be on to receive faxes and in the event of a failed transmission, they are automatically re-attempted twice. MyFax is electronic. Faxes are sent and retrieved via email, the web, or your handheld device, so they can be easily saved, forwarded, deleted and stored.

On-Demand Capacity

Requirement: Customs Brokers process a high volume of faxes. Key customs documents and commercial invoices cannot be held up due to limited capacity. Thus, they require a solution with the capacity to support their fax volume.

MyFax offers the capacity you need, when you need it. The service is fully scalable, so as fax activity increases, you can be assured that we will be able to support your increased load.

Integration

Requirement: Much of the documentation transferred between the carrier and the Customs Broker must be kept on file for tracking purposes. Customs Brokers tend to use Document Management Systems for this purpose. They need an integrated fax solution that is simple to deploy and is low-maintenance.

MyFax uses existing technical infrastructures: email and the Internet. There is no added software or hardware to install. The service has a low learning curve and is easy to deploy for the IT department. Moreover, there is no maintenance required, and no paper, paper jams, and toner issues to worry about. MyFax can be integrated into Document Management Systems using XML Web Services. As Customs Brokers' workflow is electronic, there is no need to re-scan carriers' commercial invoices into their system with MyFax.

Cost-Effective

Requirement: Fax machines and servers can incur considerable ongoing maintenance costs. Customs Brokers require a low-cost alternative.

MyFax requires no added software or hardware to purchase or maintain. Users save money on paper, toner and maintenance associated with fax machines and fax servers. Compared to a four-line fax server, with MyFax, you save 85% on upfront, one-time costs, 34% on monthly costs and 40% in year 1.



About MyFax

MyFax is the fastest growing Internet fax service used by individuals, small, medium and large businesses to send and receive faxes using existing email accounts or the web. MyFax offers services in North America, Europe and the UK to industries recognized among the fastest growing adopters of internet fax including finance, insurance, real estate, healthcare, transportation and government. More than 10,000 new customers subscribe to MyFax each month. Additional information is available at www.myfax.com.

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